

# MICHAEL A. DE TOMASO

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## INFORMATION MANAGEMENT

**Technical Skills:** Technical Support, UNIX, NT, Windows, BBx, Business Basic, ProvideX & Nomads, HTML, JavaScript, Macromedia, Adobe, MS Word, Excel, Access, Medical Records

## PROFESSIONAL EXPERIENCE

### CONTRACT CONSULTING

2005 – 2008

Carlton Forge Works, Paramount, CA – Open Basic - ProvideX & Nomads Programming  
Innovative Systems LLC, Laguna Hills, CA – ProvideX & Nomads Programming  
Tesla Systems, Inc., Lake Forest, CA to J&J Snack Foods Corp, NJ – Programmer  
Queststar Petroleum Corporation, Bakersfield, CA – Technical Support  
ProSoft Technology, Bakersfield, CA – Web Development  
REMAX Golden Empire Realty, Bakersfield, CA – Computer Consulting

AMERICAN RED CROSS via ACS, via ACT-1, Bakersfield, CA

OCT-DEC 2005

Helpdesk Senior Associate

Perform Helpdesk Functions in a Lead Capacity – scheduling of personal 24/7 operations.

PACIFIC WORLD CORPORATION, Lake Forest, CA

2003 - 2004

Contract Consulting Programming / Web Development

Normalization Programming / Web Administration.

DONNER CORPORATION INTERNATIONAL, Santa Ana, CA

2001 - 2002

Contract Consulting Programming / Web Development

Web Development / Network Administration.

- Hardware and software support of agents and office personnel.

HEALTH SYSTEMS DESIGN CORPORATION, Oakland, CA

2000

Diamond 725 Support Analyst

Evaluate and prioritize incoming telephone, voice mail, and e-mail requests for assistance from users experiencing problems with Diamond 725.

- Dealt with multiple nationwide client support base.
- BBx programming liaison between Engineering and Diamond 725 Support Department.

REMEDY INTELLIGENT STAFFING, Aliso Viejo, CA

1999 - 2000

Contract Consulting Programming

Y2K BBx Pro5 at Corporate Data Center.

**ACCOUNTNET SYSTEMS , Riverside, CA**  
**Software Developer**

**1998 - 1999**

MAS90 Accounting Software and Internet eCommerce products. Character and GUI based applications. HTML and ProvideX. Master Developer Products & Services.

- Implemented version control process for internal software and all client databases.

**ADD-ON HEALTH SYSTEMS, Irvine, CA**  
**Support Programmer**

**1997 – 1998**

Provided support to 800+ companies using Add On software. Troubleshooting via telephone and modem support of BBx code, upgrades and patches.

- Wrote automated scripts to collect system information from client's site.

**CAL-AIR, INC, Whittier, CA**  
**Systems Analyst / Network Administrator**

**1994 – 1997**

Network Management. Programming of customized MAI/ASG 2.0a in Open Basic. Y2K and New Technologies. Administrator for UNIX and NT Servers. BAI EDI to MAI Bank Rec.

- Automated EDI, Electronic Data Interfaces from PC's to corporate database.
- Improved nightly backup procedures via UNIX chron and BBx programs on AIX.
- Trained departments on PC applications software and network file system understanding.
- Modified hundreds of programs as part of the Y2K team of five programmers.

**CONTRACT CONSULTING**

**1993 – 1994**

**Catalyst Systems, Inc., Irvine, CA – MAS90 modifications**  
**Information Integration Group, Glendale, CA – MAS90 modifications**  
**Software Development Associates, Santa Ana, CA – Trucking Industry EDI programs.**

**STATE OF THE ART, Irvine, CA**  
**Developer Services Group**

**1990 - 1992**

Business Accounting Software MAS90. Technical support, system analysis, and programming guidance to the Master Developers Program.

- Modified training materials and led laboratory sections of five day seminar courses on standards of procedures.

**PROFESSIONAL MEMBERSHIPS**

**SMBTN - Small and Medium Business Technology Network – Fresno Group Meetings**  
**UUASC - UNIX Users Association of Southern California**

**COMMUNITY**

**40 days of community small group project - [www.manna4.us](http://www.manna4.us) - website 2005-2008**  
**Summit Bible College - [www.SummitBibleCollege.com](http://www.SummitBibleCollege.com) - administration 2007**